

2021

# Synergy Corp. Company Profile



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@synergycorp



**SYNERGY CORP.**

A photograph of a desk setup. In the foreground, a silver laptop is open, with a white mouse to its right. Behind the laptop, a camera is visible, and further back, a small potted plant and a book titled 'NORFOLK' are on the desk. The background is a bright window with white frames.

# ABOUT SYNERGY CORP.

Synergy Corp. is a business management consulting firm that helps organizations meet international standards & compliances by giving trainings and consultancy services.

We help organizations to be competitive in the global market as well as to make their contribution to the sustainable environment.

Our consultancy service is supported by risk management solutions, organizational development solutions, operational & process enhancement solutions and auditing tools.

We believe, by complying international standards, businesses can create quality of life, create best experts, create safety and solve problems differently in everything that they offer. We make standards easy to understand and implement effectively.




# VISION & MISSION



We want our clients to rely on our **VISION** that is aimed at enabling organizations to walk to their greatest successes.

Empower businesses to create effectiveness & efficiency through our tailored products & services that are process driven and inspired by standardization and risk-based thinking is what makes our **MISSION** close to the heart and soul of our services.



## OUR VALUES

- 01  Standard-oriented
- 02  Leadership by example
- 03  Always solve problems differently & efficiently

- 04  Environmental-consciousness
- 05  Only share best experiences

# OUR STRATEGIC GOALS



## Using standards & meeting requirements

We identify & learn ISO standards, compliances & requirements and ensure they are easily understood & implemented to our clients in order them to be part of the global market.



## Efficient delivery of service and ease of doing work

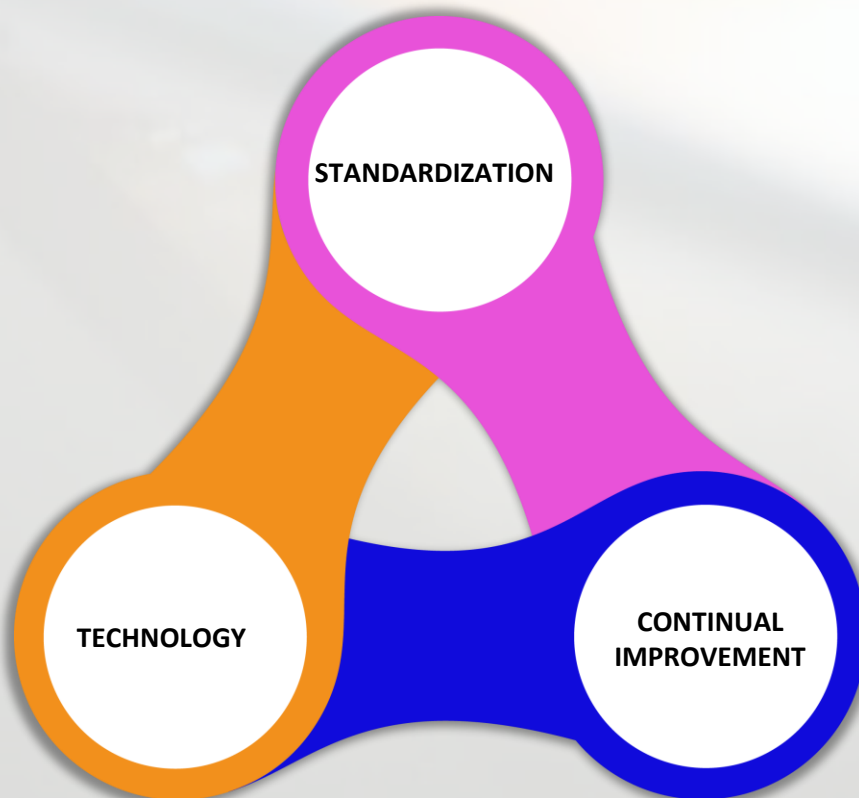
We work to create a risk oriented, able to inspire & retain, best experts and technology enthusiast environment in order to be able to deliver the same to our clients.



## Meeting environmental & social needs

We work to inspire & engage ourselves and our clients by developing solutions that are aligned to environmental & social needs.

# OUR STRATEGIC PILLARS





# ORGANIZATIONAL STRUCTURE



Our organization is structured under **Four Departments**;

- 1. System & Standards** (which has two sections; management system consulting and organizational development), focuses on adopting different international standards & best practices for our clients and help them implement in their own context and needs.
- 2. Risk Management & Auditing**, focuses on identifying, interpreting & managing risks and identifying gaps to our clients' business and their operations and creating business solutions.
- 3. Training & Development**, focuses on designing and giving trainings for our clients in a unique way that will inspire and motivate their people.
- 4. Business Development & Analysis**, focuses on creating process enhancements and technical advisory and supports for our clients' business efficiency.

# PRODUCT & SERVICES



**Management System Consulting:** Our management system consulting bases on international standards that we support our clients to have the knowledge, implement and get international certifications.

## The popular Management System Standards (MSS) that we consult on:

- ISO 9001 Quality Management System
- ISO 14000 Environmental Management System
- ISO 22000 Food Safety Management System
- ISO 45001 Occupational Health & Safety Management System
- ISO 18788 Security Operations Management System
- ISO 21001 Educational Organizations Management System
- ISO 27001 Information Security Management System
- ISO 22301 Business Continuity Management System
- ISO 50001 Energy Management System
- and other more



**Industry Specific Standard & Compliances Consulting:** study, analyze and create strategy to implement the **industry specific standards, buyer compliances, countries market requirements, social compliances & sustainable development solutions** to our clients' processes and help them comply the requirements effectively and efficiently.



**Organizational Development:** From helping to set strategic directions to setting up effective & efficient processes we give a unique development solution that are based on data analysis and technical expertise.



**Enterprise Risk Management (ERM):** We help organizations to discover, interpret, prepare, and capitalize on strategic & operational risks and create simplified framework for their people to manage their own risks.



**Auditing:** We support our clients to have a value adding evaluation methodology for their management system and process performance by creating capable internal auditors and support their auditing process with our international auditors.



**Training:** We assess and identify proper training needs for our clients and conduct a unique training on international standards & compliances, induction/awareness trainings, to implement our solutions and different technical & soft skills trainings.

## SECTORS OF EXPERIENCE

Textile and Garment Industries

01

Beverage & Food Industries

02

Security Industry

03

Coffee Industry

04

Construction Industry

05

Plastic Industry

06

Metal Industry

07

Cosmetics & Beauty Supply Industry

08

General Trading (Import/Export)

09

Leather Industry

10

# OUR TEAMS & PARTNERS

We have local and international team of competent and qualified corporate trainers, auditors and consultants in different sectors of experiences.



Lead implementors and lead auditors of the international standards.



Internationally and nationally certified trainers, auditors & consultants on industry specific standards and other compliances.



Engineers and technical experts in all sectors of experiences including environmental & social practices.



Strategy and leadership development partners.



Technology solution partners.







## INTERNATIONAL TRAINING ON ISO 9001 & ISO 22000

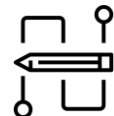
We delivered one of the biggest ISO events in Ethiopia to give an **international training on ISO 9001 & ISO 22000** for executives team of BGI Ethiopia.



We created



We designed



We delivered



## ISO 9001

We are implementing **ISO 9001 QMS** for one of the emerging companies in Ethiopia, Ovid Construction which is part of Ovid Group Companies.



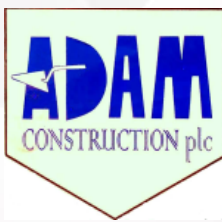
## AUDITING ISO 18788

Our team of international auditors are conducting an outsourced **Management System Audit on ISO 18788 Security Operations Management System** for a diamond trading company in Botswana



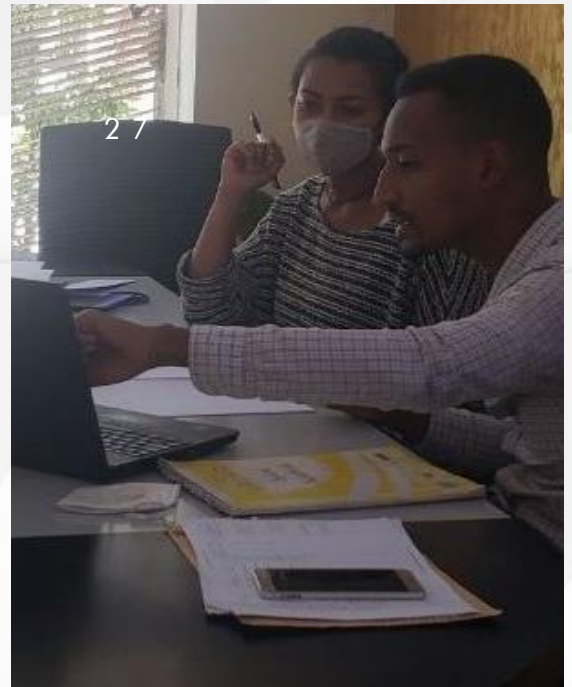
## ISO 22000

We are implementing **ISO 22000 Food Safety Management System** to Ambasel Trading's food processing plant in Gondar.



## PROCESS ENHANCEMENT

Our team of experts in construction took a part to give **effectiveness solution** to ADAM Construction's **tender process**.



## ISO 9001

We are implementing **ISO 9001 Quality Management System** standard for Waterfit Trading's plastic manufacturing industry.



## ISO 9001, ISO 18788 & ERM

We implemented **ISO 18788 Security Operations MS** for the first time in Ethiopia for the oldest and biggest security company, S&S PASS and we integrated **ISO 9001 QMS** and adopted **Enterprise Risk Management (ERM)** Solutions with the company's management system.

# PREVIOUS PROJECTS

Company Name	Works	Year
<b>Sebhatu &amp; Sons PASS</b>	ISO 9001 QMS, ISO 18788 SOMS, ERM & and Continually Supporting in different Improvement Projects	2018 - 2021
<b>Adam Construction</b>	ISO 9001 QMS	2019 - Present
<b>Waterfit General Trading</b>	ISO 9001 QMS	2019 - Present
<b>AB Plast</b>	ISO 9001 QMS	2018 - 2020
<b>Net Consult Consulting Engineers &amp; Architects</b>	ISO 9001 QMS and Performance Management System	2016-2019
<b>Ambasel Trading</b>	ISO 9001 QMS	2016-2017
<b>East African Tiger Brands</b>	ISO 9001 QMS & ISO 22000 FSMS	2016-2017
<b>Interfacing Ethiopia Electro- Mechanical Contractor</b>	ISO 9001 QMS	2016
<b>Highway Engineers &amp; Architects</b>	ISO 9001 QMS	2016-2017
<b>MARKAN Construction</b>	ISO 9001 QMS	2015
<b>Eshetu Lemma Road Contractor</b>	ISO 9001 QMS	2015
<b>Merssa Tannery</b>	ISO 14001 EMS	2015
<b>Yoni's Garment</b>	ISO 9001 QMS	2015
<b>Ethio-Japan Textile</b>	ISO 9001 QMS	2015
<b>Gift Construction</b>	ISO 9001 QMS	2013-2016
<b>HOMA Construction</b>	ISO 9001 QMS	2012-2013
<b>Excel Plastics</b>	ISO 9001 QMS	2010-2012



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**SYNERGY CORP.**

"CREATING SYNERGY. ACCELERATING EFFICIENCY"

